



North Texas Emergency Communications Center

Serving the cities of:

Addison Carrollton Coppell Farmers Branch

*** NOTICE OF MEETING ***

BOARD OF DIRECTORS OF THE
NORTH TEXAS EMERGENCY COMMUNICATIONS CENTER, INC.
JANUARY 8, 2026
3:00 PM

NORTH TEXAS EMERGENCY COMMUNICATIONS CENTER
1649 W. FRANKFORD RD. SUITE 150
CARROLLTON, TX 75007

CONFERENCE ROOM

AGENDA

1. Call to Order.
2. Consider approval of the minutes for the board meeting held on October 27, 2025 and November 10, 2025.- **Action Needed.**
3. Discuss and take appropriate action on findings and report on the NTECC FY25 audit. – **Action Needed.**
4. Discuss and give direction on acceptable level of service and the operating agreement definition of “workflow” as it relates to the cost allocation. – **Action Needed**
5. Discuss and take appropriate action on NTECC’s City-owners’ cost allocation for FY27. – **Action Needed.**
6. Discuss and take appropriate action to authorize the Executive Director to negotiate and execute a five-year contract with Carbyne to provide 9-1-1 Call Handling Services at the new communications center. – **Action Needed.**
7. Discuss and take appropriate action to authorize the Executive Director to negotiate and execute a five-year contract with AT&T to provide Emergency Services Internet Network (ESInet)services at the new communications center. – **Action Needed.**
8. Receive and discuss Executive Director’s report regarding matters affecting NTECC policies, operations, personnel and finances, including but not limited to, topics relating to project status and dispatch operations. – **No Action Needed**
9. Adjournment



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The Board reserves the right to go into closed executive session at any time during the meeting pursuant to the Texas Government Code §551.071(2) to seek confidential legal advice from the Corporation's attorneys regarding any agenda item listed hereon.

CERTIFICATE – I certify that the above agenda giving notice of meeting was posted on the TOMA board of the North Texas Emergency Communications Center, located in Carrollton, TX on or before the 31 day of December, 2025 at 12:40pm.



Program Coordinator

The location of this meeting is wheelchair accessible. Access to the building and special parking are available at the main parking area off of Frankford Rd. . For accommodations or sign interpretive services, please contact Sandy Issel, Assistant to the Executive Director, NTECC, at least 72 hours in advance of the meeting at 469-289-3200.